Helping You Find Your Smile Again!

Shawnda Brese, MA, LMFT Child, Adolescent, Adult & Family Therapist 601 Valley Ave NE, Suite F, Puyallup, WA 98372 (253) 961-0552 www.koalasmiles.com

# CHILD INITIAL ASSESSMENT FORM Identifying Information

Today's Date:			
Name of child	Ag	ge	Date of Birth
Race: Religion, Sex: M F Present Ad City: State: Zip: Hom	dress:		
City: State: Zip: Hom	e phone:	C	Other phone:
SSN: Email Address: Okay to Leave Voicemail: Y N Okay to Email: Y N O		_ Preferred	Contact Method:
Okay to Leave Voicemail: Y N Okay to Email: Y N Ol	ay to identify as Ment	al Health Pr	ovider: Y N
Name of person completing form (if different than child	):		Relation:
How did you hear about Koala Smiles Counseling, PLLC			
Who has current legal custody of child? (Please attach a	copy of the current pa	arenting pla	n)
Is there now, or has there been in the last 5 years, an Onmember of this household? No, Yes (please exp			
Is there any current or pending legal actions against an No, Yes (please explain)	member of the house	ehold (includ	ding the child)?
Has there been mental health services involved with ch			explain)
Is the County Social Services involved with this child or	family? No, Yes	_ (how?)	
I	amily History		
Parents			
Parents are / were married years.			
Are parents divorced?YesNo If yes, how old w			
Is there any significant information about the parents' in counseling:YesNo If yes, explain:			
Client's Mother (Step-mother)			
Name:	Age: Phon	e:	
Natural parentStep-parentAdoptive parent	Foster parent Otl	 ner:	
Is there anything unusual or stressful about the child's			
If yes, explain:	•		
Client's Father (Step-father) Name:	Age: Phon	e:	
Natural parentStep-parentAdoptive parent	Foster parent Oth	ner:	
Is there anything unusual or stressful about the child's			
If yes, explain:			
-			

	Age 	Gender Lives Quality of Relationship w/ Client M F Home Away Poor Average Good — — — — — — —
Others in child's life	Age	Gender Lives Relationship Quality of Relation w/ Clie M F Home Away to child Poor Average Goo — — — — — — — — ——
	— Med	dical Information
hild's Physician's Name and/or Clinic: re there any physical or medical problems I	should be a	Phone aware of? No, Yes (please explain)
the child currently taking any medication?	No, Yes _	(please state the medication and dosage)
as there been any history of head trauma, s	eizures or lo	oss of consciousness? No, Yes (please explain)
	Devel	elopmental / Social
	, Yes er during thi	_ (if yes, how much per day?) iis time? No, Yes (please describe fully)
Vere there any complications during pregna 	ncy (i.e., illn	ness, injuries, hospitalization, etc.)? No, Yes (please describ
ny complications during labor/delivery (i.e tc.?) No, Yes (please explain) nfancy – Toddler Period (Birth to 2 years of rimary caregiver(s) during this time:	., premature age)	e, lack of oxygen, injuries to mother or child, incubator care, infection
any complications during labor/delivery (i.e tc.?) No, Yes (please explain) nfancy – Toddler Period (Birth to 2 years of rimary caregiver(s) during this time:, ny changes in, or separations from, primary	age) caregivers	e, lack of oxygen, injuries to mother or child, incubator care, infection
ny complications during labor/delivery (i.e tc.?) No, Yes (please explain) nfancy – Toddler Period (Birth to 2 years of rimary caregiver(s) during this time:, ny changes in, or separations from, primary Vere there any physical or emotional difficularly Childhood (3 to 5 years of age) rimary Caregiver(s) during this time: Vere there any physical or emotional difficularly Caregiver(s) during this time:	age) caregivers	e, lack of oxygen, injuries to mother or child, incubator care, infection lasting more than 2 weeks? No, Yes (please explain) her the child or the primary caregivers during this time? No, Yes
ny complications during labor/delivery (i.e tc.?) No, Yes (please explain) nfancy – Toddler Period (Birth to 2 years of rimary caregiver(s) during this time:, ny changes in, or separations from, primary Vere there any physical or emotional difficularly Childhood (3 to 5 years of age) arly Childhood (3 to 5 years of age) rimary Caregiver(s) during this time: Vere there any physical or emotional difficularly please explain)	, premature age) caregivers	e, lack of oxygen, injuries to mother or child, incubator care, infection lasting more than 2 weeks? No, Yes (please explain) her the child or the primary caregivers during this time? No, Yes her the child or the primary caregivers during this time? No, Yes
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Social Physical Language Intellectual Emotional  For each type of development that you rated above as below average, please describe current areas of concern. Be		Below Average	Average	Above Average
anguage  ntellectual  or each type of development that you rated above as below average, please describe current areas of concern. Be  ist your child's three greatest strengths:  ist your child's three greatest weaknesses or needed areas of improvement:  ist your child's main difficulties in school:  ist your child's main difficulties in school:  ist your child's three main difficulties at home:  ist your child's wain difficulties in school:  ist your	ocial			- J
Intellectual motional	hysical			
ist your child's three greatest strengths:  ist your child's three greatest strengths:  ist your child's three greatest weaknesses or needed areas of improvement:  ist your child's main difficulties in school:  ist your child's three main difficulties at home:  ist your child's wain difficulties at home:  ist your child's wain difficulties at home:  ist your child's main difficulties in school:  ist your chil	anguage			
or each type of development that you rated above as below average, please describe current areas of concern. Be ist your child's three greatest strengths:	ntellectual			
ist your child's three greatest strengths:	Emotional			
ist your child's three greatest weaknesses or needed areas of improvement:  ist your child's three greatest weaknesses or needed areas of improvement:  ist your child's main difficulties in school:  ist your child's three main difficulties at home:  ist your child's home:  ist your child's main difficulties in school:  ist your child's three main difficulties in school:  ist your child's main difficulties in school:  ist you	or each type of devel	opment that you rated above as b	elow average, please descril	oe current areas of concern. Be specific
As a state of the child's main difficulties in school:	List your child's three	greatest strengths:		
L	l 2			
As	L			
Briefly describe the child's friendships:  Briefly describe the child's hobbies or interests:  What report card grades does the child usually receive? Have these changed lately?YesNo If yes, how:  Briefly describe the child's way of expressing the following emotions or behaviors:  Anger: Happiness: Sadness:	2			
What report card grades does the child usually receive? Have these changed lately?YesNo If yes, how:  Briefly describe the child's way of expressing the following emotions or behaviors:  1. Anger:  2. Happiness:  3. Sadness:	l 2 3			
What report card grades does the child usually receive? Have these changed lately?YesNo If yes, how:  Briefly describe the child's way of expressing the following emotions or behaviors:  1. Anger:  2. Happiness:  3. Sadness:	Briefly describe the ch	ild's hobbies or interests:		
Briefly describe the child's way of expressing the following emotions or behaviors:  1. Anger:				
	1. Anger: 2. Happiness: 3. Sadness:			

	Current Sci	hool Informa	Han		
Present school and grade:Special Class (where)	Tancher o	- Advisors' no	Class place	ment: Ma	ainstream; IEP in place?
No, Yes Please rate the child in school	on the followin	r Auvisors ma ig:	inie:		IEF III place:
Г	<del></del>		1.	<u> </u>	
	Very Poor	Poor	Average	Good	Very Good
Writing Skills					
Arithmetic Skills	+				
Reading Skills	+				
Attendance	+				
Behavior Management	+				
Work Completion	+				
Social Interaction					
	Couns	seling Goals			
What goals or changes would you like to see y			neir counseling ex	perience?	
1					
3					
4					

**Current Symptoms:** Please rate the child on the following as occurring now or in the recent past:

Symptom	Frequently	Sometimes	Rarely	Never
Fails to give close attention to details or makes careless mistakes	1 .	~	-	<u> </u>
Has difficulty sustaining attention in tasks or play activities				†
Doesn't seem to listen when spoken to directly				†
Doesn't follow through on instructions and fails to finish tasks				+
Has difficulty organizing tasks and activities				+
Avoids, dislikes or is reluctant to engage in tasks that require sustained effort				+
Loses things necessary for tasks or activities				+
Is easily distracted by external stimuli	+			+
· · ·				+
Is forgetful in daily activities			<u> </u>	+
Fidgets with hands or feet or squirms in seat			<u> </u>	+
Leaves seat in situations in which remaining seated is expected	_		ļ	<del>                                     </del>
Runs about or climbs excessively in situations in which it is inappropriate	_			<del> </del>
Has difficulty playing or engaging in leisure activities quietly			ļ	<u> </u>
Is "on the go" or acts as if "driven by a motor"			ļ	<u> </u>
Talks excessively				<u> </u>
Blurts out answers before the questions have been completed				
Has difficulty awaiting turn				
Interrupts or intrudes on others (e.g., butts into conversations or games)				<u> </u>
Symptom	Frequently	Sometimes	Rarely	Never
Loses temper	Trequency	Dometimes	Karcij	110101
Argues with adults				+
Actively defies or refuses to comply with adults' requests or rules				+
	_		1	1
Delinerately annoys people			ļ	
Deliberately annoys people  Blames others for his or her mistakes or misbehavior				<del>                                     </del>
Blames others for his or her mistakes or misbehavior				
Blames others for his or her mistakes or misbehavior Is touchy or easily annoyed by others				
Blames others for his or her mistakes or misbehavior Is touchy or easily annoyed by others Is angry or resentful				
Blames others for his or her mistakes or misbehavior Is touchy or easily annoyed by others				
Blames others for his or her mistakes or misbehavior Is touchy or easily annoyed by others Is angry or resentful	Frequently	Sometimes	Rarely	Never
Blames others for his or her mistakes or misbehavior Is touchy or easily annoyed by others Is angry or resentful Is spiteful or vindictive	Frequently	Sometimes	Rarely	Never
Blames others for his or her mistakes or misbehavior Is touchy or easily annoyed by others Is angry or resentful Is spiteful or vindictive  Symptom	Frequently	Sometimes	Rarely	Never
Blames others for his or her mistakes or misbehavior Is touchy or easily annoyed by others Is angry or resentful Is spiteful or vindictive  Symptom Bullies, threatens or intimidates others	Frequently	Sometimes	Rarely	Never
Blames others for his or her mistakes or misbehavior Is touchy or easily annoyed by others Is angry or resentful Is spiteful or vindictive  Symptom  Bullies, threatens or intimidates others Initiates physical fights	Frequently	Sometimes	Rarely	Never
Blames others for his or her mistakes or misbehavior Is touchy or easily annoyed by others Is angry or resentful Is spiteful or vindictive  Symptom Bullies, threatens or intimidates others Initiates physical fights Has used a weapon that can cause serious physical harm to others	Frequently	Sometimes	Rarely	Never
Blames others for his or her mistakes or misbehavior Is touchy or easily annoyed by others Is angry or resentful Is spiteful or vindictive  Symptom  Bullies, threatens or intimidates others Initiates physical fights Has used a weapon that can cause serious physical harm to others Has been physically cruel to people	Frequently	Sometimes	Rarely	Never
Blames others for his or her mistakes or misbehavior Is touchy or easily annoyed by others Is angry or resentful Is spiteful or vindictive  Symptom  Bullies, threatens or intimidates others Initiates physical fights Has used a weapon that can cause serious physical harm to others Has been physically cruel to people Has been physically cruel to animals	Frequently	Sometimes	Rarely	Never
Blames others for his or her mistakes or misbehavior Is touchy or easily annoyed by others Is angry or resentful Is spiteful or vindictive  Symptom Bullies, threatens or intimidates others Initiates physical fights Has used a weapon that can cause serious physical harm to others Has been physically cruel to people Has been physically cruel to animals Has stolen while confronting a victim	Frequently	Sometimes	Rarely	Never
Blames others for his or her mistakes or misbehavior Is touchy or easily annoyed by others Is angry or resentful Is spiteful or vindictive  Symptom  Bullies, threatens or intimidates others Initiates physical fights Has used a weapon that can cause serious physical harm to others Has been physically cruel to people Has been physically cruel to animals Has stolen while confronting a victim Has forced someone into sexual activity	Frequently	Sometimes	Rarely	Never
Blames others for his or her mistakes or misbehavior Is touchy or easily annoyed by others Is angry or resentful Is spiteful or vindictive  Symptom  Bullies, threatens or intimidates others Initiates physical fights Has used a weapon that can cause serious physical harm to others Has been physically cruel to people Has been physically cruel to animals Has stolen while confronting a victim Has forced someone into sexual activity Has deliberately engaged in fire setting with intention of causing serious	Frequently	Sometimes	Rarely	Never
Blames others for his or her mistakes or misbehavior Is touchy or easily annoyed by others Is angry or resentful Is spiteful or vindictive  Symptom  Bullies, threatens or intimidates others Initiates physical fights Has used a weapon that can cause serious physical harm to others Has been physically cruel to people Has been physically cruel to animals Has stolen while confronting a victim Has forced someone into sexual activity Has deliberately engaged in fire setting with intention of causing serious damage	Frequently	Sometimes	Rarely	Never
Blames others for his or her mistakes or misbehavior Is touchy or easily annoyed by others Is angry or resentful Is spiteful or vindictive  Symptom Bullies, threatens or intimidates others Initiates physical fights Has used a weapon that can cause serious physical harm to others Has been physically cruel to people Has been physically cruel to animals Has stolen while confronting a victim Has forced someone into sexual activity Has deliberately engaged in fire setting with intention of causing serious damage Has deliberately destroyed others' property (other than by fire setting)	Frequently	Sometimes	Rarely	Never
Blames others for his or her mistakes or misbehavior Is touchy or easily annoyed by others Is angry or resentful Is spiteful or vindictive  Symptom  Bullies, threatens or intimidates others Initiates physical fights Has used a weapon that can cause serious physical harm to others Has been physically cruel to people Has been physically cruel to animals Has stolen while confronting a victim Has forced someone into sexual activity Has deliberately engaged in fire setting with intention of causing serious damage Has deliberately destroyed others' property (other than by fire setting) Has broken into someone else's house, building or cars	Frequently	Sometimes	Rarely	Never
Blames others for his or her mistakes or misbehavior  Is touchy or easily annoyed by others  Is angry or resentful  Is spiteful or vindictive  Symptom  Bullies, threatens or intimidates others Initiates physical fights  Has used a weapon that can cause serious physical harm to others  Has been physically cruel to people  Has been physically cruel to animals  Has stolen while confronting a victim  Has forced someone into sexual activity  Has deliberately engaged in fire setting with intention of causing serious damage  Has deliberately destroyed others' property (other than by fire setting)  Has broken into someone else's house, building or cars  Has stolen valuable items without confronting a victim (i.e., shoplifting)	Frequently	Sometimes	Rarely	Never

Symptom	Frequently	Sometimes	Rarely	Never
Depressed or irritable mood most of the day	11			
Markedly diminished interest or pleasure in all or nearly all activities				1
Weight loss when not dieting, or weight gain, or increase or decrease in appetite				
Insomnia (not sleeping) or Hypersomia (sleeping too much)				
Overly agitated or slowed down in movements				
Fatigue or loss of energy				
Feelings of worthlessness or excessive or inappropriate guilt				1
Diminished ability to think or concentrate, or indecisiveness				1
Recurrent thoughts of death (not just fear of dying)				1
Suicide thoughts without a plan for committing suicide				-
Suicide attempts or planning of suicide				-
Suicide attempts of planning of suicide				
Symptom	Frequently	Sometimes	Rarely	Never
Has experienced traumatic event(s)			2101 013	10,02
Has recurrent and intrusive distressing memories of traumatic event(s)				
Does repetitive play with themes or aspect of the traumatic event(s)				1
Recurrent distressing dreams (with or without recognizable content)				
Acts or feels as if the traumatic event were recurring				1
Psychological distress at internal or external reminders of the traumatic event(s)				-
Physical reacting to internal or external reminder of the traumatic event(s)				
Tries to avoid thoughts, feelings or conversations associated with the event(s)				
Tries to avoid thoughts, reenings of conversations associated with the event(s)  Tries to avoid activities, places or people that arouse memories of the event(s)				1
Inability to recall important aspects of the trauma(s)				
Markedly diminished interest of participation in significant activities				1
				1
Feeling of detachment or estrangement from others				
Restricted range of affect (i.e., unable to have loving feelings)				
Sense of foreshortened future				
Difficulty falling or staying asleep				
Irritability or outbursts of anger				
Difficulty concentrating				
Hypervigilance				
Exaggerated startle response				
Symmetry.	Enganontly	Camatimas	Danalri	Never
Symptom  Evacuring distress when consists from home on loved ones is anticipated.	Frequently	Sometimes	Kareiy	Never
Excessive were cheat looks or harm home or loved ones is anticipated				
Excessive worry about losing, or harm happening to, a loved one  Excessive worry that some bad event will lead to separation from loved ones				+
Reluctance of refusal to go to school or elsewhere because of fear of separation Excessive fear to be alone at home or elsewhere without loved ones				
Reluctance or refusal to go to sleep without being near loved ones				
Nightmares involving themes of separation				
Complaints of physical symptoms when separation occurs or is anticipated				
Substance use resulting in a failure to fulfill major obligations at school or work				
Substance use in situations in which it is physically hazardous (i.e., driving)				1
Substance use related to legal problems				-
Substance use despite recurring social or interpersonal problems caused by use				

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## **OUTPATIENT SERVICES CONTRACT / INFORMED CONSENT**

Welcome to my practice. This document contains important information about my professional services and business policies as well as the rights and responsibilities for our therapeutic relationship. Please read it thoroughly before you sign it and consent to treatment and jot down any questions you might have so that we can discuss them at our next meeting. When you sign this document, it will represent an agreement between us.

### **PSYCHOLOGICAL SERVICES**

Psychotherapy is not easily described in general statements. It varies depending on the personalities of the therapist and client, and the particular problems you bring forward. There are many different methods I may use to deal with the problems that you hope to address. Psychotherapy is not like a medical doctor visit. Instead, it calls for a very active effort on your part. In order for the therapy to be most successful, you will have to work on things we talk about both during our sessions and at home.

Psychotherapy can have benefits and risks. Since therapy often involves discussing unpleasant aspects of your life, you may experience uncomfortable feelings like sadness, guilt, anger, frustration, loneliness, and helplessness. On the other hand, psychotherapy has also been shown to have benefits for people who go through it. Therapy often leads to better relationships, solutions to specific problems, and significant reductions in feelings of distress. But there are no guarantees of what you will experience.

Our first few sessions will involve an evaluation of your needs. By the end of the evaluation, I will be able to offer you some first impressions of what our work will include and a treatment plan to follow, if you decide to continue with therapy. You should evaluate this information along with your own opinions of whether you feel comfortable working with me. Therapy involves a large commitment of time, money, and energy, so you should be very careful about the therapist you select. If you have questions about my procedures, we should discuss them whenever they arise. If your doubts persist, I will be happy to help you set up a meeting with another mental health professional for a second opinion.

### **CONSENT FOR TREATMENT**

Disclaimer by the State of Washington: "Counselors practicing for a fee must be registered or licensed with the Department of Licensing for the protection of the public health and safety. Registration of an individual with the department does not include recognition of any practice standards, nor necessarily imply the effectiveness of any treatment."

## QUALIFICATIONS/EDUCATION/EXPERIENCE

- Licensed Marriage and Family Therapist through the state of Washington, Licensure # LF60462717.
- Clinical Fellow Member of the American Association for Marriage and Family Therapy (AAMFT), Member # 151675.
- Master's Degree in Counseling Psychology with emphasis in Marriage and Family Therapy at Chapman University in 2011.
- Bachelor's Degree in Psychology at Saint Martin's University in 2008.
- Child Mental Health Specialist with experience working with children, adolescents, adults, couples and families with a wide range of issues from mild to severe, as well as previous experience in training and mentoring young adults / college students on job related skills and resume/career development skills.
- Experience working in school systems (Bonney Lake High School, Daffodil Elementary & Orting School District) providing counseling services for children and adolescents while coordinating with school officials and parents.
- I am committed to furthering my knowledge and expertise by regularly participating in specialized training and receiving ongoing clinical consultation.

## TREATMENT ORIENTATION

My primary approach to counseling is client-centered and focuses on clients' strengths and abilities to make positive changes in their lives. I believe that one of the essential ingredients for therapeutic change is trust between the therapist and client. Clients are encouraged to set their own goals for therapy and to be full and active participants in their own approaches. Guided by the client's needs and issues, I use a variety of tools drawing from many therapeutic approaches, such as Psychoeducation, Client-Centered, Behavioral, Cognitive-Behavioral (including Trauma Focused Cognitive Behavioral Therapy), and Solution-Focused strategies. Together, we will explore your values and beliefs as well as those of your family. I am trained from a systemic perspective and believe that a person's role in their family of origin can be translated to their relationships, behaviors and beliefs. For this reason, I believe that family of origin exploration and family therapy can be helpful and is often necessary to see change.

#### **MEETINGS**

During our initial sessions I will be gathering information as we formulate goals and a plan together. Sessions typically last 50-minutes. They are expected to begin promptly, and end at the scheduled time. Although it is understood that there may be instances when you arrive late for a session, late arrival will not extend the scheduled ending time for the session. As your therapist, I am also expected to be on time, and will offer appropriate remedy if late, such as making the time up, prorating the fee, etc. Occasionally there is a need for sessions to go longer depending on the amount of processing a client needs. Longer sessions will be billed at a prorated amount based on my standard fee. The total number of sessions is dependent on a number of factors including your goals, timeframe, rate of progress, etc. I offer both short and long-term therapy. The therapeutic process is different for each person. On average, client sessions are at least once a week for the first 3 sessions and then can be tapered to weekly or every other week for at least 10-12 sessions. Course of treatment will be discussed with your therapist at intake. All of this can be updated as needed by any of us at any time.

### **FEE POLICY**

I charge \$160 for the initial session (intake session) as there is quite a bit of paperwork and information gathering required to set you up as a new client. Thereafter, fees are \$140 per 50-minute session. Fees are adjusted annually in January, and will not increase more than \$15 per year. Payments (cash, check or credit card) are to be made at the beginning of each session unless we have made other arrangements. A \$30 fee will be charged for returned checks. Unpaid balances incur the maximum finance charge allowed by law after 30 days. Outstanding balances may be sent to a collection agency.

I charge for other professional services you may need based on a prorated rate of my standard fee. I will break down the hourly cost if I work for periods of less than one hour. Other services include telephone conversations lasting more than 10 minutes, consulting with other professionals with your permission, preparation of records or treatment summaries, and the time spent performing any other service you may request of me.

For those who cannot afford my fees, I do offer a sliding scale fee on a limited basis for lower income individuals/families. Sliding scale fees are based on family income and number of dependents using the Federal Poverty, Sliding Scale Guidelines and are updated annually in February. If finances are a concern to you, please check with me to see if this is an option.

## **Insurance/Managed Care**

If I am billing your insurance, your copayment is required at the time of service. If your insurance coverage requires you to pay a co-insurance, you may either pay at the time of service or you will be billed after insurance has paid. I will bill insurance companies directly, unless you request otherwise, and I will provide you with a monthly statement for any outstanding balances. Unpaid balances more than 90 days past due will be charged an 18% interest rate (1.5% monthly). Accounts more than 180 days past due will be referred to collections. Any collection legal fees or costs necessary to collect unpaid balance will be your responsibility.

It is your responsibility to follow any plan requirement that applies to you including co-pay amounts, co-insurance and deductibles. I recommend you clarify with your insurance company the specific benefits provided under your insurance plan and to follow any plan requirements that apply to you. For example, some plans require that you obtain an authorization/referral from your insurance/managed care company prior to your first session. Most plans limit the services for which they will reimburse. If you request or agree to a service for which reimbursement is later denied by your insurance company or its agent (i.e. not pre-authorized, considered medically unnecessary, beyond the benefit limit, etc.) then you assume the responsibility for paying the entire fee.

### **Out of Network Provider**

I participate in many insurance plans, but not all. If I am not yet a preferred provider for your insurance carrier then I am considered an out of network provider. Most often, companies will provide reimbursement based on your specific reimbursement rate for out-of-network care. Usually, the amount returned is calculated as a percentage, so if you have financial concerns please check with your agency to learn more about its particular policies. I offer two options as an out of network provider:

Option 1) You pay my fees up front and I will provide you with a SuperBill (Receipt) that can be submitted directly to your insurance company for reimbursement to you. If needed, I can help you figure out what forms need to be attached to this receipt and where to send them. Many clients choose this option to avoid receiving any bills later. Instead they are likely to receive a reimbursement check from their insurance provider (based on their out of network coverage) and will receive no further bills from me as services were paid for in advance.

Option 2) You pay my fees up front and I will submit the claims to your insurance company electronically for you. Whatever amount of funds your insurance pays for this claim will be reimbursed directly to you once the claim has been processed. I will do my best to verify your out of network insurance benefits and give you an estimate on how much you will be reimbursed for, but I cannot guarantee the exact amounts until your insurance company processes the claim. If your insurance company denies the claim, you will receive no reimbursements, as the full session fee was your responsibility.

#### APPOINTMENTS AND CANCELLATIONS

Regular psychotherapy promotes faster healing and progress, so it important that you attend your scheduled therapy session consistently. My policies are outlined below.

**Missed Appointments**: In the event that you are unable to keep an appointment, please notify me via phone a minimum of two days (**48 hours**) in advance. E-mail and text messages are not adequate notice. Monday appointments require notification before 5:00pm the preceding Friday. **If you miss your appointment for whatever reason and fail to give me adequate notice, you will be responsible for the full fee for the session.** Emergency needs are an exception, so please discuss this with me to avoid a charge. To change or cancel an appointment, please call (253) 961-0552. If you are late, I will still stop at our regular ending time in order to keep my schedule, and you will still be required to pay for the entire session. In the event of a missed appointment, the bill will reflect a late cancellation instead of a clinical session. Most insurance companies will not reimburse for missed appointments. If I have an emergency, I will notify you as soon as possible of my need to reschedule our appointment.

Two or more late cancellations or no shows will result in the requirement of non-refundable prepayment for sessions at the time of scheduling. A pattern of frequent rescheduling, even if 48 hour notice is given, may result in a requirement of non-refundable prepayment for sessions at the time of scheduling, unless due to extenuating circumstances and agreed upon by the therapist. As an alternative you may be limited to scheduling appointments at times in low demand (typically mornings and early afternoons).

## CRISIS INFORMATION/TELEPHONE/MESSAGES

I do not provide ongoing crisis services. If intensive or after-hours crisis services are needed during the course of therapy, I will facilitate linkage with crisis services, such as referrals to the local crisis center or referrals for hospital admittance. If you have concerns about this policy, please discuss this with me so any questions or concerns you may have can be clarified.

Messages may be left on my confidential voice mail at (253) 961-0552. I check my voicemail several times a day during business hours, Monday through Friday. Due to the nature of an

outpatient practice, it may not be possible to respond immediately. If a situation requires an immediate response, call the 24-hour crisis clinic at (800) 244-5767 for King County or (800) 576-7764 for Pierce County, call 911, or go to the nearest hospital emergency room.

#### **CONFIDENTIALITY**

All issues discussed in the course of therapy will remain in the strictest of confidence except those for which you may choose to sign a release of confidential information (e.g., for your medical doctor, other treatment provider, or family member). Also, your insurance company or its agents may have the right to audit your records for the purposes that may include but not be limited to accuracy of claims, coverage of services, medical necessity, proper utilization and appropriateness of services, and appropriateness of billing. In the course of clinical consultation, your case information may be discussed with other professionals. However, this is done without revealing any information that would identify you. Exceptions to confidentiality, as provided by law, are explained in the Notice of Privacy Practices which can be found on my website at www.koalasmiles.com. When Federal and State laws differ, the more stringent law supersedes the other.

You are also protected under the provisions of the Federal Health Insurance Portability and Accountability Act (HIPAA). This law insures the confidentiality of all electronic transmission of information about you. Whenever I transmit information about you electronically (for example, sending bills or faxing information), it will be done with special safeguards to insure confidentiality.

If you elect to communicate with me by email at some point in our work together, please be aware that email is not completely confidential. All emails are retained in the logs of your or my internet service provider. While under normal circumstances no one looks at these logs, they are, in theory, available to be read by the system administrator(s) of the internet service provider. Any email I receive from you, and any responses that I send to you, will be printed out and kept in your treatment record.

### AGE OF CONSENT — OUTPATIENT TREATMENT OF MINORS

Any minor thirteen years or older may request and receive outpatient treatment without the consent of the minor's parent. Parental authorization, or authorization from a person who may consent on behalf of the minor pursuant to RCW <u>7.70.065</u>, is required for outpatient treatment of a minor under the age of thirteen. The counselor will act in the minor's best interests in deciding whether to disclose confidential information to the legal guardians without the minor's consent pursuant to WAC 246-924-363.

#### **COURT TESTIMONY**

If you become involved in any legal proceedings that require my participation, you will be expected to pay for all of my professional time. This includes any preparation and transportation time, even if I am called to testify by another party. Because of the difficulty of legal involvement, I charge \$185 per hour for preparation and travel, for attendance (waiting and participation) at any legal proceeding. Having said this, I am not a certified child custody evaluator and will be unable to help you legally if this is your purpose in pursuing treatment with me.

### **TERMINATION OF THERAPY**

I, the therapist, reserve the right to terminate therapy at my discretion. Reasons for termination include, but are not limited to, untimely payment of fees, failure to comply with treatment recommendations, conflicts of interest, failure to participate in therapy, the client needs are outside of my scope of competence or practice, or the client is not making adequate progress in therapy. The client (or the parents if the client is a minor) has the right to terminate therapy at his/her discretion. Upon either party's decision to terminate therapy, I will generally recommend that the client participate in at least one, or possibly more, termination sessions. These sessions are intended to facilitate a positive termination experience and give both parties an opportunity to reflect on the work that has been done. I will also attempt to ensure a smooth transition to another therapist by offering referrals to the client.

<b>YOUR AGREEMENT:</b> I have read and understand all of this information, including my rights as a client. I agree to all of the above policies and procedures. If my fees are determined by a sliding scale, I agree to notify my therapist of changes in my income or household size that could affect my fee. I hereby agree, whether signing as an agent or as a patient, to be financially responsible for all charges not paid for by insurance. I hereby authorize Shawnda Brese, MA, LMFT, to render mental health services to (client's name):						
	identiality law	E OF CONFIDENTIALITY AND PRIVACY PRACTICES: es can be found on my website at www.koalasmiles.com. est.				
Client Signature	Date	Parent/Guardian Signature Date				
Client printed name		Parent/Guardian printed name				
Clinician Signature	Date	-				

Helping You Find Your Smile Again!

Shawnda Brese, MA, LMFT
Child, Adolescent, Adult & Family Therapist
601 Valley Ave NE, Suite F, Puyallup, WA 98372
(253) 961-0552 www.koalasmiles.com

## Communication by Email, Text Message, and Other Non-Secure Means

It may become useful during the course of treatment to communicate by email, text message (e.g. "SMS") or other electronic methods of communication. Be informed that these methods, in their typical form, are not confidential means of communication. If you use these methods to communicate with your therapist, there is a reasonable chance that a third party may be able to intercept and eavesdrop on those messages. The kinds of parties that may intercept these messages include, but are not limited to:

- People in your home or other environments who can access your phone, computer, or other devices that you use to read and write messages
- Your employer, if you use your work email to communicate with your therapist.
- Third parties on the Internet such as server administrators and others who monitor Internet traffic

If there are people in your life that you don't want accessing these communications, please talk with your therapist about ways to keep your communications safe and confidential.

\*\*As a practice policy, I do not communicate with patients and/or their families via social media nor accept any "friend" requests. Therapists are required to ignore all such requests.

## CONSENT FOR TRANSMISSION OF PROTECTED HEALTH INFORMATION BY NON-SECURE MEANS

(name of client)	AUTHORIZE: Shawnda Brese, MA, LMFT Koala Smiles Counseling, PLLC
(street address)	
	none text messaging to transmit to me the following protected health: Initial here:
[] Information related to billing and p [] Information related to administration and signed. Initial here: [] Information directly related to the understand the confidentiality risks in methods. Initial here:	ing of meetings or other appointments. Initial here: payment for health care treatment. Initial here: ive matters such as sending forms, including forms that have been filled out rapy or other clinical matters. Initial here:I have been informed of and nherent in sending therapeutic information by non-secure communication  Initial:

BY THE FOLLOWING NON-SECURE M	EDIA:	
	r reschedule an appoint	intment reminders. I agree to not use texting for any tment. If I need to share any other information ns. Initial here:
		e or send text messages other than for scheduling , such as Skype or Facebook to communicate my
hours for my therapist to respond to r	ny emails. If I have an ei	s/safety information and that it may take up to 24 emergency, I agree to pick up the phone and dial 911, or crisis clinic at (800) 244-5767 for King County or
I understand that this agreement can	be revoked at any time a	at my request.
agreement. I understand that I am not	required to sign this ag LMFT makes secure mea	o my confidentiality in treatment, of signing this greement in order to receive treatment. I also eans of communication available to me, but I prefer to
(Signature of client)		Date
(Signature of parent/guardian)		Date
(Signature of therapist)		Date

Helping You Find Your Smile Again!

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#### **CLIENT EASY PAY CONSENT**

(**Optional payment plan for those paying by credit/debit card**). This form is for those who wish me to keep your debit/credit card number on file and I will automatically deduct any payments owed from your debit/credit card. (Examples of payments deducted are copays, deductibles, coinsurances, late cancels, no- shows or full payment if not using insurance). Your payment information will be entered into an encrypted system and then blacked out on this form for security purposes.

I authorize **Koala Smiles Counseling, PLLC (Shawnda Brese)**, to charge my credit/debit card for fees charged (including late cancels and no shows) and if using insurance, copays, coinsurances, deductibles and the balance of charges not paid by insurance within 90 days.

☐ The amount of my copayment, coins	urance or other amounts due	OR		
□ \$ Each session	n			
I authorize Koala Smiles Counseling, PL services at the rate listed above. I under close out of counseling services unless I Smiles Counseling, PLLC. I agree to upd	rstand that this form is valid for cancel the authorization thro	for up to three months after I bough written notice to Koala		
Client Name				
Cardholder Name Exactly as it Appears of	on the Card			
Cardholder Address				
City	State	Zip		
□Visa □MasterCard □Discovery	□American Express □ Othe	er		
City State Zip  UVisa □MasterCard □Discovery □American Express □ Other  Card Credit Card Number Date of Expiration/ V-code (3-digit Security code on back of card)  Cardholder Signature				

Please charge my credit card:

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## BEHAVIORAL HEALTH INSURANCE INFORMATION

Todays Date:			
Client's full name:			
Sex:Age:	Date of Birth	1:	
Home Address:		City:	State: Zip:
Home Phone:	Cell Phone:		
Family Physician:		Phone Nu	umber:
Person to contact in emer	rgency:	Ph	none:
INSURED / RESPONSIBLE Please complete this sect	E PARTY INFORMATION ion regardless of insurance o	coverage	
Full Name of Insured:		Relation	ship:
Home Address:		City:	State: Zip:
Home Phone:	Cell Phone:		DOB:
Employer Name:		Occupation: _	
Employer Address:			_ Phone:
Insured's SS#:		Driver's License No	State:
Insured's Primary Ins. Co	.:I	D #:	Group #:
Secondary Ins. Co.: N	NoYes; Company:		_ Policy #:
Job Related Injury-Workr	mens Comp. Co.: No	Yes; Company:	

OFFICE BILLING AND INSURANCE POLICY	BILLING AND INSURANCE POLICY	7
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- 1. I authorize use of this form on all of my insurance submissions.
- 2. I authorize the release of information to my insurance company(s).
- 3. I understand that I am responsible for the full amount of my bill for services provided.
- 4. I authorize direct payment to my service provider.
- 5. I hereby permit a copy of this to be used in place of an original.

Name:	ID #:	
Insurance Phone # Listed on insurance card:		
Signature:	Date:	

It is your responsibility to pay any deductible amount, co-pay, co-insurance amount or any other balance not paid by your insurance the day and time service is provided.

A \$30 fee will be charged for returned checks. Unpaid balances incur the maximum finance charge allowed by law after 30 days. Outstanding balances may be sent to a collection agency.